



Vacancy Notice No. INT02945

This vacancy announcement pertains to law enforcement officials within INTERPOL's member countries only.

Please read the Conditions of Secondment in force at INTERPOL including the maximum duration of secondment.

INTERPOL has launched a Financial Assistance Programme for Secondments. This program is targeting non represented and underrepresented member countries which have been deterred from sending Seconded Officers to INTERPOL due to financial reasons. For more information on the eligibility, the process and the financial package, please write to HRM-FinAid HRM-FinAid@Interpol.int

Please be aware that your home Administration/Agency/Service/Government will be responsible for all of your salary/remuneration, social insurance, pension contributions, welfare benefits, family allowances, benefits during your assignment at INTERPOL as well as travel, removal expenses related to your arrival at and departure from INTERPOL, and any other related costs depending on your circumstances. **It is requested that you obtain in writing, confirmation from your home Administration/Agency/Service/Government that it agrees with these CONDITIONS OF SECONDMENT. This confirmation letter should be forwarded to us THROUGH THE NCB, who needs to validate your application.**

INTERPOL is the world's largest international police organization, with 195 member states. Created in 1923, it facilitates cross-border police co-operation, and supports and assists all organizations, authorities, and services whose mission is to prevent or combat international crime. INTERPOL is now looking for a qualified candidate as a Regional Product Deployment Officer within the INTERPOL Global Complex for Innovation in Singapore.

INTERPOL embraces diversity and is committed to achieving diversity & inclusion within its workforce. Applicants from the underrepresented Member States and qualified female candidates are strongly encouraged to apply.

Job Title:	Regional Product Deployment Officer
Reporting To:	Assistant Director, IT Customer Services (SVC)
Location:	INTERPOL Global Complex for Innovation in Singapore*
Duration:	3-year secondment
Grade:	5
Number of post:	1
Level of Security screening:	Enhanced
Deadline:	30 June 2023

*INTERPOL is an equal opportunity employer and welcomes the applications of all qualified candidates who are nationals of INTERPOL Member States, irrespective of their racial or ethnic origin, opinions or beliefs, gender, sexual orientation and disabilities. However, the national policy and laws in force in INTERPOL host countries may mean that staff members' spouses or partners, while legally recognized by the Organization, are not given the same recognition when they reside in certain duty stations. When this is the case, the Organization will inform the candidates accordingly to ensure that they are aware of the situation and allow them to make an informed decision.

INTRODUCTION OF POST

The Regional Product Deployment Officer (RPDO) post is based at the Interpol Global complex for Innovation and reports to the Head of Services "Service Outreach" at the General Secretariat. On the front line the incumbent is the active actor of the promotion, deployment and development of the use of INTERPOL Products, Tools and Services within his/her Member Countries and regional and international Organizations. He/she is responsible for Special Representation (SR) Information Technology (IT), I-24/7 support, maintenance & logistics, security, support to police activities, operation and maintenance of IT systems, communications and technical equipment at the Regional Bureau (RB) and in the region, together with user support for the SR and NCBs in the Region and any other location in the world upon request. Working closely with other Directorates in particular with GORS Directorate and all its Sub-Directorates with the objective to develop the expansions of the access to INTERPOL Services beyond NCBs.

PRIMARY DUTIES

DUTY 1: Assist Member Countries of their region in expanding the access to INTERPOL products, tools and services beyond NCBs and provide technical assistance to INTERPOL Member Countries.

- Harmonize their method of work and ensure coherence and synergy with other Deployment Officers;
- Answer and provide guidance to Member Countries requests and needs in the view of promoting, encouraging and implementing expansions of the access to INTERPOL Products, Tools and Services beyond NCBs to law enforcement agencies (Customs, Immigration, Gendarmerie, etc.);
- Centralize user needs and user feedback on the system through diverse methods including organizing advisory group meetings and needs assessment visits;
- Be able to present and articulate Member Countries requirements to INTERPOL “Certified partners” in the view of deployment of INTERPOL Products, Tools and services in Member Countries;
- Follow-up suppliers’ delivery, compliance of corresponding contracts to users’ requirements, measure their performance in terms of ability to deliver and maintain, quality of commissioning (delivery, installation, testing) according to initial design objectives or specifications;
- Review functional solutions used by Member Countries and propose improvements when necessary and applicable;
- Endorse the “take over” of INTERPOL products after they have been completed, released and properly validated by other INTERPOL entities and sell them appropriately and adequately to Member Countries, providing up to date technical documentation and users’ guide;
- Be involved in the technical activities related to externally funded projects in his/her region;
- Support police services for workshops, training, Field Exercises and Operations;
- Deliver presentations to technical and non-technical audiences with a view to promote the Organization and its new services;
- Provide advice on INTERPOL Products to meet local challenges.

DUTY 2: Monitor NCBs global activities regarding INTERPOL Products, Tools and Services.

- As technical officer in charge of Member Countries, he/she proactively monitors the use of systems and network to guarantee the best technical functioning and optimum 24/7 operation by NCBs and Member countries of the INTERPOL Products, Tools and Services, together with IPSG IT Global support assistance

DUTY 3: Ensure the technical support to guarantee the access to the INTERPOL Secure Cloud through the INTERPOL Regional Infrastructure.

- Perform any technical tasks related to the daily support of the RB activities; availability of IT equipment and services for RB staff, technical RB infrastructure (Local Area Network, telephone system, internet lines, wireless...), mobility in close liaison with IPSG technical teams;
- Monitor global activities;
- Supervise operation maintenance in co-operation with local technical staff, contractors and operators and provides support to General Services and Security;
- Ensure activities related to requests from other Directorates regarding training sessions with RB or within region, conferences, IRT/IMEST or assistance to Member Countries.

DUTY 4: Perform any other related duties linked to the technical activities of NCBs and Member Countries.

DUTY 5: Perform any other duties as required by hierarchy.

REQUIREMENTS

All candidates will be assessed on the under mentioned requirements

Please only include professional experience for which you can provide official proof of employment (i.e. pay-slip indicating your functional title, work certificates, etc.). You could be asked to provide copies of such documents prior to interviews/tests. Any discrepancies found between the information stated in any of your application documents and the evidence of employment provided, will be considered misrepresentation and may lead to your disqualification from this selection procedure. This is especially important for your current and previous functional titles (they need to be exactly the same as the one in your contractual agreement), exact dates of employment, description of responsibilities and achievements, reason(s) for leaving and part-time work.

Training/Education required

- University degree or equivalent in engineering, general information technology, computer science and project management (3/4 years Higher education, Technology University degree to Master's degree in Telecommunications/Computer Science/Databases).

Experience required

- At least 3 years' working experience in Information Technology Systems and End users requirements.
- General information technology and microcomputer knowledge.
- Knowledge and experience in the areas mentioned in the job description and in the business requirement analysis.
- Knowledge of IT infrastructure, industry standards and practices concerning networking, business process, encryption, messaging, web protocols, operating systems, authentication, micro-computer environment and peripherals (printer, scanner,...), Local Area Network, Ethernet/IP and internet technologies and main protocols, Operating systems (Windows, UNIX, LINUX,...), telephony, ToIP, VoiP, Internet Services Providers....
- Knowledge in security technology will be a plus.
- Senior law-enforcement or senior management experience at a national or major law enforcement organization, preferably with considerable international experience.
- Experience working in an international environment would be highly desirable; either from previous employment in an international organization or from participating in e.g international working groups, joint international projects etc....
- Experience in planning and managing complex tasks with only minimum supervision.

Languages

- Fluency in English is required.

Specific skills required

- General information technology and microcomputer knowledge;
- Knowledge and experience in the areas mentioned in the job description and in the business requirement analysis;
- Knowledge of IT infrastructure, industry standards and practices concerning networking, business process, encryption, messaging, web protocols, operating systems, authentication, micro-computer environment and peripherals (printer, scanner,...), Local Area Network, Ethernet/IP and internet technologies and main protocols, Operating systems (Windows, UNIX, LINUX,...), telephony, ToIP, VoiP, Internet Services Providers...;
- Knowledge in security technology will be a plus.

Special aptitudes required

- Thoroughness, sense of initiative, sense of diplomacy, sense of details
- Good leadership and negotiation skills, energy, tenacity
- Strong communication and analytical skills with experience of working in an international multicultural environment
- Analytical and deductive approach
- Ability to work independently and under pressure
- Capacity to develop and maintain professional networks
- Good management skills
- Personal and professional maturity
- Ability to maintain objectivity and apply logical, specifically inductive, reasoning
- Ability to work persistently and under pressure
- Good social, specifically multicultural, skills
- Initiative, creativity (original thinking) and curiosity.

In addition to the requirements, the following Assets and Special Aptitudes would be beneficial.

- Proficiency in a second official language (Spanish, Arabic or French) would be an additional asset.
- Experience working in an international environment would be highly desirable; either from employment in an international organization or from participating in e.g. international working groups, joint international project.

WORKING CONDITIONS

Remuneration: INTERPOL does not pay salary to seconded officials. Depending on the nationality of official, an expatriation allowance may be paid for a maximum period of six years. For more information regarding conditions of service, please refer to the "Secondments" link available on the web site (<https://www.interpol.int/What-you-can-do/Careers/Secondments>).

The incumbent will be occasionally required to work irregular hours or overtime based upon workload.

This post requires occasional travel on missions, sometimes of a long duration and at a short notice.

In order to be a staff member at INTERPOL the proof of fully COVID-19 vaccination status is a mandatory requirement. The person is considered fully vaccinated if he/she has taken all the doses (initial and booster doses) required by the local health authorities of his/her country of residence/origin. This may imply a reduced number of doses if the person has recovered from COVID-19 infection (requirement for recovery certificate). Please note this as you apply for the position advertised.

*** The Organization reserves the right to change the duty station proposed in the present circular at any time, subject to the rules in force, and will inform the authorities concerned accordingly.**

In compliance with INTERPOL's Confidentiality regime the successful candidate will have to undergo a security screening according to the clearance level attached to the function.

INTERPOL has four official languages: English, French, Spanish and Arabic.

INTERPOL retains the right not to make any appointment to this vacancy, to make an appointment at a lower or upper grade or to make an appointment with a modified job description or for a shorter or longer duration than indicated above.

INTERPOL would like to inform candidates that their application may be considered for other similar positions.

INTERPOL operates a non-smoking policy.