



Vacancy Notice INT03308

INTERPOL is the world's largest international police organization, with 195 Member Countries. Created in 1923, it facilitates cross-border police co-operation, and supports and assists all organizations, authorities, and services whose mission is to prevent or combat international crime. INTERPOL is now looking for a qualified candidate as Infrastructure Analyst within the Information, Systems and Technology Directorate.

INTERPOL embraces diversity and is committed to achieving diversity and inclusion within its workforce. Qualified applicants from under-represented member countries and women are strongly encouraged to apply.

Job Title:	Infrastructure Analyst (Network)
Reporting To:	Head of Department - Infrastructure
Location:	Lyon, France
Duration:	3 years, Fixed-Term Contract*
Grade:	5
Number of post:	1
Level of Security screening:	Enhanced
Deadline for application:	17 May 2023

* Subsequent extension to this post will be subject to the terms of the Organization's Staff Manual, to satisfactory performance and to availability of funds.

Tests/interviews in connection to this selection procedure will likely take place approximately 2/3 weeks after the deadline for applications. Applicants are kindly requested to plan their availability during this period accordingly, in case they are short-listed.

Selected candidates will be expected to report for duty approximately one to three months after receiving an offer of employment at the latest.

This selection exercise may be used to generate a reserve list of suitable candidates that may be contacted to address Organization's potential staffing needs in the future.

INTERPOL is an equal opportunity employer and welcomes the applications of all qualified candidates who are nationals of INTERPOL Member Countries, irrespective of their racial or ethnic origin, opinions or beliefs, gender, sexual orientation and disabilities.

INTERPOL places no restrictions on the eligibility of candidates, without distinction as to race or ethnic origin, religion, opinions, gender, sexual orientation or disabilities. However, the national policy and laws in force in INTERPOL host countries may mean that staff members' spouses or partners, while legally recognized by the Organization, are not given the same recognition when they reside in certain duty stations. When this is the case, the Organization will inform the candidates accordingly to ensure that they are aware of the situation and allow them to make an informed decision. Candidates are also encouraged to familiarize themselves with specific laws and policies that may impact their personal and family situation in the duty station to which they apply.

INTRODUCTION OF POST

The holder of the post, under the responsibility of the Head of Department Infrastructure, ensures the smooth operation, administration and evolution of all systems, servers, networks and components of the IT infrastructure of the Organization in accordance with established service level agreements (SLAs).

The systems concerned are hosted within the data centers of the Organization at the Headquarters and on remote sites (Regional Bureaus and National Central Bureaus)

PRIMARY DUTIES

DUTY 1: Infrastructure Operations

- Using Site Reliability Engineering principles and practices, implements procedures, playbooks, and automated tasks to proactively manage our private cloud.
- Troubleshoots the systems infrastructure including hardware, virtualization and storage infrastructure and make corrective actions when necessary.
- Provides technical guidance to technicians to ensure the smooth operation of our private cloud.

DUTY 2: Infrastructure Improvements

- In collaboration with the Infrastructure Architects works on our annual roadmap projects, their definition and implementation to ensure continuous improvement of our Infrastructure.
- Implements new systems including hardware and software, with the contribution from Infrastructure technicians, for our production environments, including the testing and validation prior to deployment.
- Following Infrastructure as Code and Configuration Management principals manages the automation tools used to oversee the complete lifecycle of our IT environment.
- Writes codes to reduce toil and remove repetitive tasks, ensure these are available to all team members using collaborative platforms.
- Participates in feasibility studies for new initiatives and with supervision writes the technical specifications for RFPs.

DUTY 3: Infrastructure Support

- Provides level 2 and level 3 infrastructure support.
- Takes ownership for the resolution of incidents in production
- Prioritizes and responds to Service Desk tickets as appropriate, provides timely response to escalations in accordance with defined SLAs.
- Ensures all relevant documents exist and standard operating procedures are available and up to date.
- Could participate in 24x7 on-call duty rotation.

DUTY 4: Perform any other duties as required by the Supervisor.

REQUIREMENTS

All candidates will be assessed on the under mentioned requirements

Please only include professional experience for which you can provide official proof of employment (i.e. pay-slip indicating your functional title, work certificates, etc.). You could be asked to provide copies of such documents prior to interviews/tests. Any discrepancies found between the information stated in any of your application documents and the evidence of employment provided, will be considered misrepresentation and may lead to your disqualification from this selection procedure. This is especially important for your current and previous functional titles (they need to be exactly the same as the one in your contractual agreement), exact dates of employment, description of responsibilities and achievements, reason(s) for leaving and part-time work.

Training / Education required

- Three to four years' education at a University or other specialized higher education establishment.

Experience required

- At least 3 years' experience building, configuring and managing enterprise infrastructure with a focus on end user environments, virtual desktop solutions and mobile device management solutions.
- Ten years' experience in the area is required if the post holder does not have the required level of education.

Languages

- Working knowledge in English is required. Fluency in English is highly desirable.
- A third working language of the Organization (Arabic, French or Spanish) would be an additional asset.

Abilities required

- Experience with Datacenter networking, overlay and micro-segmentation.
- Experience in automation/scripting of network infrastructure delivery (firewalling, BGP routing, switching, load balancing).
- Enable a standardized networking environment through inventory management, templating, provisioning, auditing/reporting, and resolving discrepancies through automated means.
- Work with Network Management configuration and event management tools for the Enterprise Network management.
- Strong Understanding of networking fundamentals such as routing, load balancing, Firewalls, DHCP, and DNS.
- Experience with automation technologies such as CD/CI pipelines.
- Experience with Infrastructure as Code practices and tools.
- Knowledge of ITIL methodologies and practices. Certification an additional asset.

WORKING CONDITIONS

- Remuneration for appointment on contract: Salary scales of all duty stations of INTERPOL can be found at <https://www.interpol.int/What-you-can-do/Careers/Vacancies>. The starting point is step 1 and one additional step will be granted for every 3 years of fully relevant experience. The salary scales of INTERPOL's officials are adjusted at least once per year (more under exceptional circumstances) on the basis of the methodology used for the calculation of the Purchase Power Parity (PPP).
- The successful candidate may be offered appointment on a higher step depending upon professional background and experience. For more information regarding conditions of service see Employment conditions for contracted officials available on the Organization's career website (<https://www.interpol.int/What-you-can-do/Careers>).
- The incumbent may occasionally be required to work occasional overtime based upon workload and to go on missions.
- In order to be a staff member at INTERPOL the proof of fully COVID-19 vaccination status is a mandatory requirement. The person is considered fully vaccinated if he/she has taken all the doses (initial and booster doses) required by the local health authorities of his/her country of residence/origin. This may imply a reduced number of doses if the person has recovered from COVID-19 infection (requirement for recovery certificate). Please note this as you apply for the position advertised.
- Within the limits of the applicable regulations in the duty station, INTERPOL supports selected candidates' visa applications and/or special residence permits.

In compliance with INTERPOL's Confidentiality regime the successful candidate will have to undergo a security screening according to the clearance level attached to the function.

- INTERPOL has four official languages: English, French, Spanish and Arabic.
- INTERPOL retains the right not to make any appointment to this vacancy, to make an appointment at a lower or upper grade, to make an appointment with a modified job description or for a shorter or longer duration than indicated above.
- INTERPOL would like to inform candidates that their application may be considered for other similar positions.
- INTERPOL operates a non-smoking policy.